



What to Expect from a Switch to Automated Collection in Newport Beach

- **Superior customer service would continue – All items (bags, oversized, not in cart) collected.**
- **Residents would not be billed for trash collection or carts.**
- **Residents could have as many carts as they need in whatever size(s) they choose.**
- **Service would include voluntary recycling – Available to residents that want to recycle at home.**

	Type and Size of Receptacles	Number of Receptacles	Who Buys the Receptacles?	Recycling	Bags & Large Items (Not in Receptacles)	Who Pays for Collection?
Current - Manual Collection	33-gallon cans purchased at hardware stores	As many as you want	Residents	Done at a recovery facility after trash is collected.	Everything gets collected.	City does – using property taxes.
Proposed - Automated Collection	Wheeled carts – small, medium or large	As many as you want	City	You can opt to separate your recyclables	Everything gets collected.	City does – using property taxes.

The City of Newport Beach may automate, and potentially privatize, residential refuse collection. City employees currently collect residential refuse throughout most of Newport Beach using a method (the cans are lifted by human hands) that has now become outdated. Automated collection – where a mechanical arm lifts and empties carts into a truck – is now the norm.

Rising workers comp and pension costs, coupled with the need to replace the City's fleet of refuse trucks, led the City to analyze automating and privatizing this service in Newport Beach. The analysis revealed that automated and privatized service could save the City millions of dollars over a seven-year period, and the high level of customer service provided today could be matched or exceeded by a private company.

Based upon that information, the City Council will be asked to consider an agreement with a private refuse hauler in November 2013. If approved, the City would begin the transition to automated collection in 2014.

Residents would not be billed for refuse collection and the City would closely monitor the contractor to ensure that service standards are met or exceeded. The City's refuse collection employees have provided outstanding service over the years and they would be offered other employment opportunities with the City.



For More Information

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